

Happy Hollow Park & Zoo Access Program Application

2026

FOR OFFICE USE ONLY

Today's Date: _____ Staff Intake Name: _____

☐ New ☐ Renewal

This Application is for the Happy Hollow Park & Zoo Access Program only. If approved the applicant will be allowed to purchase General Admission tickets at the current Access Program Discount Rate

Please Note the following:

- Applications accepted **IN PERSON ONLY**.
- One participant per form, per household.
- Include copies of all required documents listed on the next page.
- Your application will not be processed without the information requested.
- **Scholarships are awarded as funding is available.**
- Completion of this application does not guarantee approval of a scholarship.
- All information is confidential.
- Access Cards are only active per calendar year. (Jan 1st-Dec31st)
- Application must be renewed annually.

APPLICANT INFORMATION

Last Name

First Name

Date of Birth

Address

Apt #

City

Zip Code

Email

Phone Number

GUEST ACKNOWLEDGEMENT AND DISCLAIMER

The information provided is true and correct and the eligibility criterion has been met. Any falsification of information will be cause for immediate and automatic disqualification from this program. Eligibility awarded as funding is available and this application does not guarantee an award. Participation in the Happy Hollow Park & Zoo's Access Program will be subject to all Policies and Procedures set forth by the City of San José's Department of Parks, Recreation & Neighborhood Services and Happy Hollow Park & Zoo.

I understand that my signature below indicates that I have read and understand the policies and procedures of the Happy Hollow Park & Zoo Access Program and have read all the Happy Hollow Park & Zoo Program Application Instructions.

Print Name: _____

Signature: _____

Date: _____

WIC # (Last 4 Digits): _____

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Approver Name: _____

Approver Signature: _____

Happy Hollow Park & Zoo Access Program Application Instructions

Statement of Intent

The Happy Hollow Park & Zoo Access Program will ensure that qualifying guests will have access to Happy Hollow Park & Zoo. ***All requests are subject to available funding.***

Eligibility Criteria

1. The guest is to submit the application and eligible documents in person to Guest Services. Please have one form of state or federal Identification card with Picture. The Application, Eligible Documents and the Identification Card will need to be submitted at the same time for the application to be accepted.
2. Applications for Happy Hollow Park & Zoo Access Program, and proof of eligibility will be accepted **in person only** at the Guest Services office for review.
3. **Eligibility documentation is required, and copies must be submitted with application.**

<u>(1) Proof of Identity:</u> <ul style="list-style-type: none"> • State Identification Card • State Driver's License • Passport 	<u>(3) Adult Participant/Parent/Legal Guardian must be <i>currently</i> enrolled and show proper documentation for one of the following programs:</u> <ul style="list-style-type: none"> • Temporary Assistance for Needy Families (TANF) • Subsidized Housing HUD Section 8 rent subsidy. • Food Stamps (California Advantage or Cal-Fresh) • Medi-Cal • California's Lifeline Program (reduced rates for phone) • Women, Infants, & Children (WIC) • Supplemental Security Income (SSI)
<u>(2) Happy Hollow Park & Zoo Access Program Application:</u> <ul style="list-style-type: none"> • Completed Application 	

4. Happy Hollow Park & Zoo Access Program eligibility will be awarded on a first-come, first-served basis. Guest may have the ability to be approved when all documentation is submitted but this is not guaranteed and can take up to 3 days for approval process. General Admission Access Program Discounts are subject to available funding.
5. If Happy Hollow Park & Zoo Access Program Application is approved, the eligible guest will receive eligibility card which can be used at any Admission or Membership window to purchase General Admission Tickets. The guest is responsible for completing purchase of General Admission Tickets with the Access Program Discount. Program Scholarship funds are only for discounting General Admission Tickets for Happy Hollow Park & Zoo. Eligible guest can purchase up to 4 tickets with their proof of identity (State ID Card, State Drivers License, or Federal Passport) and Eligibility Card.
6. Any refunds will be only for amount paid by customer. Refunds requested must follow the existing Refund Policy at Happy Hollow Park & Zoo. See activity Guide for more information.